

Important Notice Regarding Insurance and Medicare

At Flex Health, we provide care on a membership and direct-pay basis. This means that all of our services are out-of-network, and we do not bill insurance directly. However, patients are welcome to submit their own claims to their insurance plan for potential personal reimbursement, depending on their policy.

Due to federal Medicare regulations, we are unfortunately unable to accept Medicare beneficiaries into our concierge membership program at this time or provide any service Medicare would normally cover.

We understand this may be disappointing, and we want to be transparent so patients can make informed decisions about their care. If you are a Medicare beneficiary and would like guidance on your healthcare options, please reach out—we'll do our best to point you toward helpful resources.

Thank you for your understanding and for trusting us with your health.

– The Flex Health Team